

DeepCall Presents

DeepCall IVR

About

Deepcall

The company is dedicated to providing call center solutions to businesses of any size.

We encourage businesses to adopt a flexible and scalable business model, powered by features of cloud.

The company has roots all over India, holding 11 years of experience in serving businesses better.

Deepcall is listed in “Software Suggest”- Software Review from Real Users.



Produce Your Next Generation Solution with Us

- Success stories with **7000+ customers**
- Unified Communication platform with **99% uptime**.
- **24x7** expert support.
- **World class** technology
- **11 years** of experience

Interactive Voice Receptionist (IVR)

Handle your business call volume
optimally with smart IVR technology.

Introduction to

Interactive Voice Receptionist (IVR)

A virtual receptionist is the sophisticated technology that enables customers to make interaction through DTMF tones or inputs.

IVR can manage a volume of calls wherein the whole process of taking calls and solving queries becomes easier.

It saves time for both agents and customers by settling down interactions and forwarding calls to the right agent.



Why Choose

DeepCall IVR

We take pride in being the best service provider facilitating configured virtual numbers with IVR.

Your business can interact with customers seamlessly that increases your brand presence.

IVR can help you avoid chaotic situation as call is directly transferred to right agent.

Our modern IVR system allows you to facilitate a personalised experience to customers in a cost-effective manner.



Benefits of Using IVR Service for Your Business

01

Multiple Call Routing

02

Deep Customization

03

Better Brand Presence

04

Smooth Call Flow

05

Handle Numbers of Calls

06

High Customer Satisfaction

07

Higher Agent Productivity

08

Ensure Error-Free Work

How Does

Offering to Your Business

01

Detailed Reports



Detailed analytics in real-time.
Evaluate all relevant call metrics to
optimize your KPIs.

02

DTMF Input



Customer selects the desired option
and gets connected with the right
agent or department.

03

Webhook



Webhook helps you to fetch the data for
performing the multiple response
actions.

04

Text-to-speech



One can simply type and convert the
text into a voice recording and you are
all set to use it.

How Does

Offering to Your Business

05

Efficient Dashboard

In-depth insight & graphical presentations of all reports & analytics.

06

Spy

With spy, enter an existing telephone conversation without interrupting the call.

07

Whisper

Listen to the agent's calls secretly and guide them easily.

08

Call Transfer

Easily transfer the call to another department or agent without disconnecting the call.

These are the

Case Studies

Dainik Bhaskar Group

Dainik Bhaskar Group is Urban India's #1 newspaper group and has 5 newspapers with 65 editions.

[Read More](#)

Housing.com

Housing.com is a Mumbai-based real estate search portal for housing based on geography, number of rooms, and various other filters.

[Read More](#)

Sintex Plastics Technology Ltd.

Sintex Industries incorporated as The Bharat Vijay Mills Limited in June 1931
Established composite textile mill in Kalol, Gujrat.

[Read More](#)

These are the

Case Studies

Suez Group

We offered Suez to avail Sarv Voice Call API solution to eliminate the challenges they were facing.

[Read More](#)

Metropolis Healthcare

Instituted in 1981, Metropolis has founded its reputation on accurate, reliable, and consistent laboratory testing and reports.

[Read More](#)

Free Ambulance for Delhi NCR

The mission they approached us with was to make sure that their people can ask for Free Ambulance Service whenever they need help.

[Read More](#)

Thank You



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